



# crucial conversations

Crucial Conversations is a course designed for equipping supervisors in successfully handling high-stakes interactions. The training equips participants with a set of tools and an action plan for building alignment, agreement, and interpersonal communication.

## Details

- Who can attend: **Supervisory personnel only**
- When: 1130-1230
- Where: 1401 B. Ave (Building 3400), Room 205
- RSVP: Those interested should RSVP to Ramon Maisonet at [ramon.m.maisonet.civ@mail.mil](mailto:ramon.m.maisonet.civ@mail.mil) or via phone at 804-765-3941

## Dates

- 14-Dec-17
- 8-Feb-18
- 5-Apr-18
- 7-Jun-18
- 8 Aug-18

**crucial** | 'krōōSHə|  
 adjective  
 decisive or critical, especially in the success or failure of something: *negotiations were at a crucial stage.*  
 • of great importance: *this game is **crucial** to our survival.*

**conversation** | ,kənvər'sāSH(ə)n|  
 noun  
 the informal exchange of ideas by spoken words: *the two men were deep **in conversation**.*  
 • an instance of this: *she picked up the phone and **held a conversation** in French.*

Presented by the Fort Lee Employee Assistance Program